

OUR VOLUNTEERS

Be part of the fun at East Creek!

East Creek volunteers are a valued and important part of the Centre's life.

Our volunteers generously contribute their time and skills to help make East Creek a vibrant and valuable community service.

Volunteering at East Creek is fun, interesting and rewarding.

Through volunteering with us you will:

- Make a difference to your life and the lives of others

Have fun and meet new people

- Learn new skills and teach your skills to others
- Gain practical work skills and explore career opportunities
- Challenge yourself and develop professionally and personally.

HELP US TO HELP OTHERS

East Creek Community Centre is there when most needed.

Our Centre provides programs and services aimed at building social inclusion and resilience in the community.

Our work increases important life skills, helps those in crisis and reduces social isolation.

Your donation will ensure that we can be there, for the community, every time.

Consumer Rights

East Creek Community Centre is committed to delivering a high standard of service to consumers regardless of age, gender, sexuality, ethnic or cultural background, religion, disability or socio-economic status.



Our commitment to Privacy

Yes. Your privacy is important to us and will be protected.

A copy of our privacy policy is available on request or on our website.

Become a volunteer!

Call us on 4639 2755

Email us at info@eastcreek.com.au

We'd love to hear from you.

Funded by...

Qld Department of Communities

Member of...

South West Area Network
Community Centres and Family Support
Network Association Qld
Qld Council of Social Services

Affiliated with...

National Link of Neighbourhood
Centres/ Community Learning Centres

Friendly, Inclusive and Accessible

East Creek Community Centre
43 Kitchener Street

Toowoomba, QLD, 4350 Open
9:00 am – 4:00 pm (Note: Doors
shut at 3:00 pm) Monday – Friday
(Excludes Public Holidays)

PO BOX 4859

Phone: (07) 4639 2755

Alternate Phone: (07) 4639 2038

Email: info@eastcreek.com.au

ABOUT EAST CREEK

East Creek Community Centre is a catalyst for community action.

Our staff and volunteers provide services, support, advice, advocacy and professional development.

We work with community groups and individuals throughout Toowoomba.

East Creek's programs are for everyone including families, children, young people, seniors, people with disabilities, people from culturally diverse backgrounds as well as those who are socially isolated.

We encourage all members of the community to participate in our programs.

We can help you learn new employment skills, develop healthy lifestyles, use a computer, improve your reading and writing or find out about local activities. You can get help with tax. Bring out your creativity in our art classes or through gardening ... there's lots to do!

For over thirty years, the Centre has delivered innovative programs that meet the community's changing needs.

Come and join us.

OUR PROGRAMS

Join in our activities...

- Literacy / Numeracy classes
- Computer classes
- Smartphone classes
- Cuppa and Cards Group
- Crochet Group
- Art Ability Group
- Stroke Support Group
- Blankets for the Homeless Group
- Craft Group
- Walking Group
- Harmony Playgroup
- Tax Help (July– Oct)
- Social support
- Community / OPAP Events (Eating with Friends, Morning tea at the movies etc.)

OUR SERVICES

Come and use our facilities...

- Community bus
- Projector and whiteboard Meeting rooms / Room hire
- Internet access
- Computers printers and scanners Photocopier
- Television
- Kitchen and

Find out more!

www.new.eastcreek.com.au



VOLUNTEER BENEFITS

At East Creek we value our volunteers!

Through volunteering at East Creek, you will develop new skills, make new friends and contribute to the community.

As a volunteer, you will also be part of our Volunteer Benefits Program:

- Volunteer training and workshops
- Volunteer Morning teas
- Participation in special events
- Annual celebration for volunteers
- Birthday greetings
- East Creek mementos
- 10 year service awards
- Free Wireless Internet
- Work Experience

VOLUNTEER OPPORTUNITIES

Volunteer work within East Creek supports the objectives of the Centre and complements the work of our paid positions.

We offer volunteer opportunities in:

- Teaching literacy and numeracy skills
- Teaching technology
- Reception
- Admin
- Food Handling
- Gardening
- Transport
- Group Coordination
- Group Assistants
- Duties as required and suitable

VOLUNTEER MANAGEMENT CODE OF PRACTICE

We follow the Volunteering Queensland Code of Practice for volunteer management.

VOLUNTEER INDUCTIONS AND REQUIREMENTS

All volunteers must have the following with them before commencing volunteer work:

- Volunteer Induction Certificate (available at <http://new.eastcreek.com.au/volunteer/>)
- Positive Blue Card Notice / Blue Card
- Positive Police Check (Computer Tutors)
- Tour of the centre with a Staff member
- Working under an experienced staff member / volunteer before doing individual work